



June 9, 2015

Office of Water Quality Water-Quality Information Note 2015.10

Subject: Field Equipment Update -- EXO Conductance/Temperature(C/T) Sensor Replacement

The purpose of this WaQI-Note is to inform all water-quality field staff of the upgrade to Xylem (YSI) EXO conductance and temperature probes (C/T) as described in [WaQI Note 15.08](#). As capacity builds, YSI expects to upgrade all EXO C/T probes with 2013 or 2014 serial numbers over the next few months. To minimize down time, YSI will send a replacement probe before receiving a product return, and will provide a pre-paid return label and instructions with the shipment for the return of the existing sensor.

The Hydrologic Instrumentation Facility (HIF) has or will contact all customers that purchased EXO C/T sensors from the HIF to arrange for replacements. All water-quality field staff that received EXO C/T sensors from sources other than the HIF should make arrangements to replace those C/T sensors by completing the attached EXO C/T Upgrade Program replacement form.

If you have any questions or concerns about EXO Conductivity/Temperature probes, please con YSI team at (937) 767-2762 or info@ysi.com.

Please contact Teri Snazelle at tsnazelle@usgs.gov at the HIF if you have any questions and comments regarding sensor replacement by the HIF.

WaQI Notes are archived on the Office of Water Quality web site, <http://water.usgs.gov/usgs/owq/WaQI/index.html>

Signed,

The Office of Water Quality 6/9/15

This WaQI note does not supersede any previous guidance.

Distribution: All WMA Employees

EXO C/T Upgrade Program

REPLACEMENT FORM

PO#_C/T UPGRADE

E-mail order to orders@ysi.com

or fax to **937-767-1058**



Date:

Bill To:

Ship To:

Name:

Attn:

Phone:

Email:



Serial # of probe(s) being replaced must be listed below:

Please tell us a little more about the probes above (e.g.: replacement, upgrades, etc...)

Item #	Description	Quantity	List Price	Net Price
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>



Who's
Minding
the Planet?®

YSI Inc.
1725 Brannum Ln
Yellow Springs, OH 45387

Tel +1.937.767.7241
800.897.4151
repairs@ysi.com

© 2015 Xylem, Inc. All rights reserved. EXO is a trademark of Xylem Inc. or one of its subsidiaries.