

WebEx Deployment Brainstorming: How we can maximize the benefit

ITAC

2-9-05

Sandy Williamson

Outline

- Reporting 1st 3 weeks of Webex usage
- Review bullets of announcement in terms of advantages of Sametime vs. WebEx and uses
- Uses of Webex
- Brainstorming speeding deployment and maximizing benefit

3 weeks of Webex usage

- 27 hosts have registered themselves
- 60 meetings with 4 of them with 15-49 attendees

Webex Actions Items from November ITAC Meeting:

<u>Task</u>	<u>Action</u>
■ 1) Negotiate Webex Contract	Sandy
■ 2) Transfer Contract to Lotus Staff Team	Sandy/Lotus
■ 3) Talk to Russ and Diane Will they provide Webex training?	Kevin/Sandy/Patty
■ Train Trainers	Sandy
■ Webex Site Branding	Sandy
■ Develop USGS Webex Website	Lotus Team
■ Memo on Availability of Webex	Lotus Team/Kevin
■ Develop a mechanism and begin tracking usage, usability and customer satisfaction of both Webex and Sametime	Sandy/Lotus Team

Overall Deployment plans

- Wide email: Webex and/or Sametime can be used by all USGS employees. You can select either product which best suits your needs.
- Web seminars by Sandy and Curtis
- See brainstorming later.

Sametime key advantages

- Encrypted Instant Messaging without being in a meeting.
- More integrated with Lotus Notes because it is also a Lotus product, especially with the USGS address book and automated integration to Notes' calendar.

WebEx key advantages

- Install browser plug in without administrative rights to your computer More practical for use with non-USGS attendees
- Support for multiple platforms (Windows, UNIX, and Mac) runs in several web browsers.
- Integration with Windows Office applications, especially PowerPoint
- Identical user interface, hosts and attendees and one website for all functions/servers
- More features like file sharing like FTP, but easier, and usage statistics.

Webex training

- The WebEx license includes unlimited use, anytime on-line training and scheduled live training seminars. On the USGS Webex site is a 15-minute training session available at the site that teaches all you need to know to host a meeting.

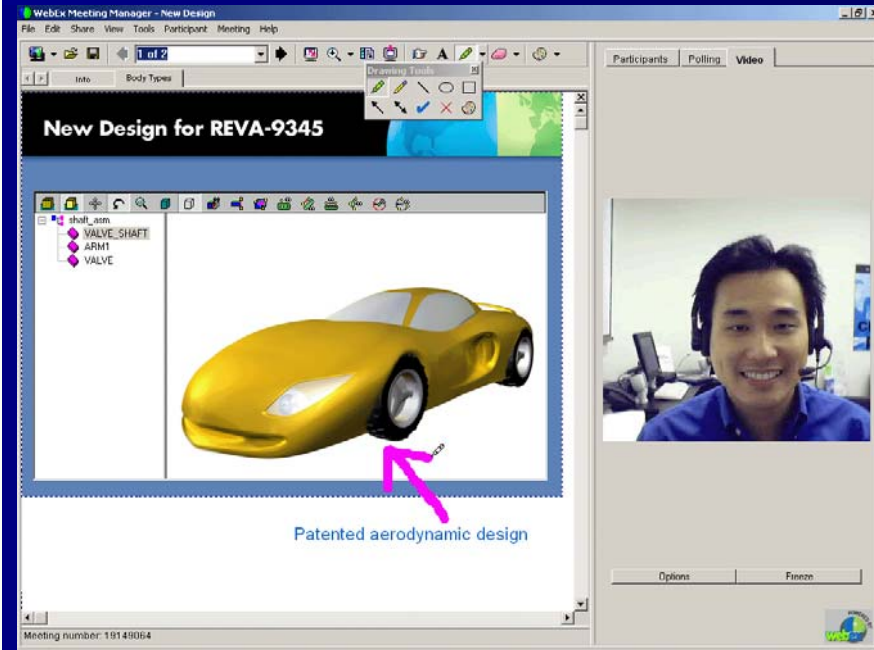
Uses of Webex

- Online meetings are a great tool for connecting participants without having to travel, speeding technology transfer. This type of software can be used for:
- Live scientific presentations with Q & A and or group feedback [polling]
- Training and demonstrations
- Support -- support person can see the user's screen live and vice versa
- Remote desktop administration where the support person can control the remote computer
- Any kind of online collaboration or meetings so all remote attendees can see the live application or document while changes are being made.



Unique Qualities of Meeting Center

- Share multiple documents and presentations
- Share presentations with full animations and transitions
- Record and edit sessions for later use
- Share any application or desktop
- Conduct spontaneous attendee polls for real-time feedback
- Remotely control attendees' application or desktop
- Share any streaming media
- Integration with Outlook
- Integrated video conferencing
- Cross-platform (PC, Mac, Unix)
- Browser-based, full firewall support
- High resolution, full screen display



Integrated video conferencing is used to personalize a product launch.