

Things to check if the Streamstats Application is not working for you.

- 1) Be sure that your popup blocker is not blocking our pop-ups.
 - a. MS Internet Explorer:

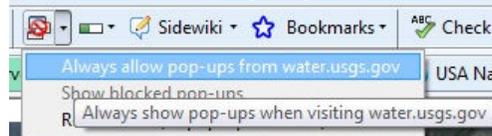
Tools -> Pop-up Blocker -> Turn On Pop-up Blocker

Or

Tools -> Pop-up Blocker -> Pop-up Blocker Settings



- b. Google Toolbar for Internet Explorer:
Click on the Pop-up blocker icon pulldown menu:



Choose "Always allow pop-ups from water.usgs.gov"
Since Google Toolbar doesn't seem to offer an easy way to allow from all .usgs.gov sites, you also need to visit <http://streamstatsags.cr.usgs.gov/> and <http://streamstats09.cr.usgs.gov/> and do the same thing to allow these StreamStats servers to launch pop-up windows.

- c. Google Chrome browser:

Settings -> Options

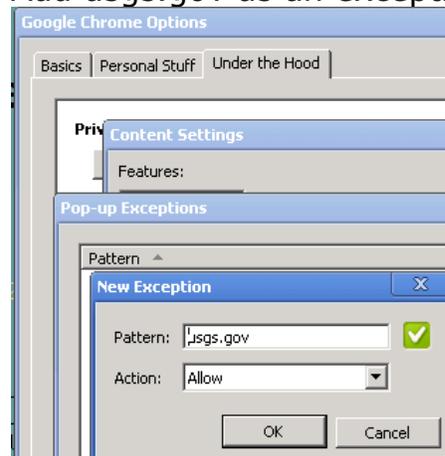
Under the Hood tab

Privacy -> Content Setting button

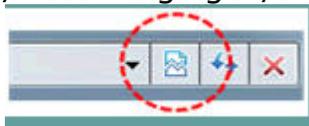
Pop-ups -> Allow all sites to show pop-ups

Or

Add usgs.gov as an exception



- 2) If you are using IE 8 – turn on the compatibility mode before clicking the Interactive Map link from the StreamStats state application page (e.g. <http://water.usgs.gov/osw/streamstats/illinois.html>).



- a.
- b. If you don't see the above icon, choose Compatibility View Settings from the Page pull-down menu and add "usgs.gov" (without quotes) to Compatibility View.

- 3) In Internet Explorer, add "usgs.gov" as a trusted site
- Tools -> Internet Options -> Security -> Trusted Sites
 - Click on sites button
 - Type "usgs.gov"
 - Click add button

